



Date: 14 September 2022

Product Recall Notification:  
**Gravity Gear Elasticated Shock (Energy) Absorber**



Dear valued customer,

Gravity Gear, as the global distributor of the **Gravity Gear/Beal** product range is hereby informing you of a product recall on the **Gravity Gear Elasticated Shock Absorber** (RLAS LANYARD WITH ELASTIC WEBBING) manufactured by **BEAL SARL (Madagascar)**.

During an internal quality control check, it was found by the manufacturer that the **Gravity Gear Elasticated Shock Absorber** does not fully comply with the static strength requirement of the EN 355 Standard. **BEAL SARL** have therefore issued a voluntary recall letter.

We have, upon receipt of the notification, commissioned additional testing on the relevant product. We are satisfied, based on these test results, that the product complies with the remaining requirements of EN 355.

Gravity Gear is further satisfied, that the single deviation to the standard, does not pose a safety risk to the user of the product, in line with its intended use instructions. Therefore, it is not a safety requirement to stop using the current products (as stipulated below) until the replacement products are received by you, through this recall process.

You are required to notify us on this dedicated email address ([gearsupport@gravitygh.co.za](mailto:gearsupport@gravitygh.co.za)) of the unique serial numbers that can be found per the diagram below for the relevant products still in use. A Gravity Gear representative will contact you for the necessary arrangements.



We are offering you a replacement product (the **Gravity Gear Rope Shock Absorber**) for each of the **Gravity Gear Elasticated Shock Absorber** units bought with the below batch ranges from the year 2018 to 2022.

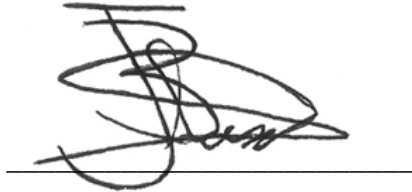
Upon receipt of the replacement units, you are required to withdraw your current **Gravity Gear Elasticated Shock Absorbers** from use and destroy them immediately.

We apologise for any inconvenience this notification and process may cause and we assure you of our continued dedicated support and service.

Date of manufacture	Batch Number
2018	M004192818
	M001262818
	M001277818
	M00B344818
2019	M002016919
	M002063919
	M002101919
	M001116919
	M001172919
	M003206919
	M00T246919

Date of manufacture	Batch Number
2020	M00A052020
	M001220020
	M00A297020
2021	M001055121
	M007082121
	M002145121
	M002292121
	M002298121
2022	M001031222
	M004039222

Kind regards



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JACO SASS

Managing Director